

Job description

Role title	Graduate Engineer
Reporting to	Site Manager
Role duration	Permanent

Purpose of the role

To learn all attributes of medical device management.

Under guidance carry out daily on-site medical devices repairs, preventative maintenance, acceptances & decommission of medical devices to meet contractual Key Performance Indicators (KPIs) within specified hospital location.

Build long term relationships with customers, subcontractors and staff to ensure responsiveness and superior customer service.

Task list
<ul style="list-style-type: none"> • Complete generic company annual training during the first 3 months e.g., DSE, H & S etc. • To attend and complete the existing 6 x medical devices modules that constitute the Certification in Medical Technologies in the first year. • Graduates will have regular meetings 3 to 4 times per year with the Training Manager to check progress & development. • Shadowing Team Leader/Senior Engineers, asking questions, and assisting wherever possible. • Perform scheduled preventative maintenance (PM) on medical equipment as per manufacturer's guidelines. • Complete basic repairs under guidance as required on medical equipment as per manufacturer's guidelines. • Complete all associated administrative work in completing repairs and preventative maintenance as outlined in Ergea procedures. • Ensure that all work undertaken is documented in the appropriate manner, recorded and updated using the equipment database and that comprehensive equipment history is maintained. • Work closely with technical and clinical staff to provide high standards of service delivery, making continual improvements in the management of medical equipment across the organisation. • Maintain proper control over the ordering and use of spare parts wherever necessary. • Support customers whenever needed to ensure minimal disruption to the operation of the hospital. • Maintain safe working practices within the hospital environment. • Maintain service documentation in line with business requirements. • Maintain tools and test equipment in line with Ergea Standards

Capability profile

Qualifications	Essential	Desirable
BEng in Engineering, Electronics or Medical Technologies such as Biomedical Engineering.	✓	
Skills	Essential	Desirable
Excellent Customer Relationship skills	✓	

Excellent written and oral communication	✓	
Good working knowledge of MS Office suite, Excel	✓	
Superior integrity and discretion	✓	
Experience	Essential	Desirable
None		
Languages	Essential	Desirable
English	✓	

Mobility requirements

Role location	Site based
UK travel	Yes – Training Courses

Other

Ergéa Quality Assurance and Environmental and Health & Safety

Comply with policies, and work to maintain a high standard of customer service and protect the safety and health of you, your colleagues, our customers and members of the public. Promptly raise any concerns regarding potential violations of the policies.

DBS - Disclosure & Barring Service disclosure (formally Criminal Records Bureau disclosure)

A DBS Enhanced Disclosure is required for all applicants.

The successful applicant must agree to an Enhanced Disclosure under the Disclosure Barring Service Records Bureau procedures. Employment will be offered to the successful applicant subject to a satisfactory Disclosure report.

ERGEA IS AN EQUAL OPPORTUNITIES EMPLOYER AND POSITIVELY ENCOURAGES APPLICATIONS FROM SUITABLY QUALIFIED AND ELIGIBLE CANDIDATES REGARDLESS OF SEX, RACE, DISABILITY, AGE, SEXUAL ORIENTATION, GENDER REASSIGNMENT, RELIGION OR BELIEF, MARITAL STATUS, OR PREGNANCY AND MATERNITY.