

Job description

Role title	Biomedical Engineer
Reporting to	Site Manager
Role duration	Permanent

Purpose of the role

Provision of daily on-site medical devices repairs, preventative maintenance and asset management to contractual Key Performance Indicators (KPIs) within specified hospital location. Build long term relationships with customers, subcontractors and staff to ensure responsiveness and superior customer service.

Task list
<ul style="list-style-type: none"> • Perform scheduled preventative maintenance (PM) on medical equipment as per manufacturer's guidelines • Support the site manager / team leader as required and in achieving contractual KPI's. • Complete repairs as required on medical equipment as per manufacturer's guidelines • Complete all associated administrative work in completing repairs and preventative maintenance as outlined in Ergéa's procedures. • Support customers whenever needed to ensure minimal disruption to the operation of the hospital. • Complete associated admin needed to close repairs and PMs as outlined in the Ergéa's Standard Operating Procedures • Travel to various sites as required to perform Corrective and Preventive Maintenance • Maintain safe working practices within the hospital environment • Maintain spare part stock wherever necessary • Schedule and complete workload for customers within assigned area • Maintain service documentation in line with business requirements • Meet with OEM service staff and management when required • Maintain tools and test equipment in line with Ergéa Standards

Capability profile

Qualifications	Essential	Desirable
Certified OEM trainings	✓	
HNC in Electrical Electronic Engineering or equivalent Qualification in Engineering, electronics or medical technologies such as biomedical engineering.	✓	✓
Skills	Essential	Desirable
Excellent Customer Relationship skills	✓	
Excellent written and oral communication	✓	
Good working knowledge of MS Office suite, Excel	✓	
Superior integrity and discretion	✓	
Experience	Essential	Desirable

2 -5 Years in healthcare environment with experience on medical equipment	✓	
Familiarity with appropriate national and local regulatory standards	✓	
Worked in clinical environment and involving patient communication	✓	
Familiar with a broad range of medical devices	✓	
Languages	Essential	Desirable
English	✓	

Mobility requirements

Role location	Site based
International travel	Possible – Training Courses

Other

Ergéa Quality Assurance and Environmental and Health & Safety
Comply with policies, and work to maintain a high standard of customer service and protect the safety and health of you, your colleagues, our customers and members of the public. Promptly raise any concerns regarding potential violations of the policies.

DBS - Disclosure & Barring Service disclosure (formally Criminal Records Bureau disclosure)
<u>A DBS Enhanced Disclosure is required for all applicants.</u>
The successful applicant must agree to an Enhanced Disclosure under the Disclosure Barring Service Records Bureau procedures. Employment will be offered to the successful applicant subject to a satisfactory Disclosure report.

ERGEA IS AN EQUAL OPPORTUNITIES EMPLOYER AND POSITIVELY ENCOURAGES APPLICATIONS FROM SUITABLY QUALIFIED AND ELIGIBLE CANDIDATES REGARDLESS OF SEX, RACE, DISABILITY, AGE, SEXUAL ORIENTATION, GENDER REASSIGNMENT, RELIGION OR BELIEF, MARITAL STATUS, OR PREGNANCY AND MATERNITY.