

## Job description

<b>Role title</b>	Endoscopy – Technical Trainer
<b>Reporting to</b>	Endo Engineering Manager
<b>Role duration</b>	Permanent

### Purpose of the role

The delivery of technical repair training across the range of current and future flexible endoscopes, from apprentice and progression to, minor, major and advance repair techniques.

Engineering activities in support of development of in-house repair capability for existing and new medical devices.

Engineering & technical support of the Endoscopy Business unit and the wider business. Participation in process improvement and cost reduction activities.

Task list
<ul style="list-style-type: none"> <li>• Assessment and analysis of trainee performance with a focus on repair quality</li> <li>• Carry out pre-interview technical skills aptitude tests for potential candidates and existing personnel progression/development</li> <li>• Undertake routine Post Repair Audits of flexible endoscopes</li> <li>• Development of repair method sheets and production of technical bulletins</li> <li>• Provide technical support to the Endoscopy workshop as required</li> <li>• Generate purchase orders and monitor through to delivery</li> <li>• Maintain documentation in line with business requirements</li> <li>• Complete all associated administrative work as outlined in Ergéa's procedures</li> <li>• Perform additional tasks as directed</li> </ul>

### Capability profile

Qualifications	Essential	Desirable
Degree (or equivalent qualification) in Engineering or a related industry		✓
Industry-related or technical training- specific work history	✓	
Skills	Essential	Desirable
Excellent Interpersonal skills	✓	
Excellent written and oral communication	✓	
Good working knowledge of MS Office suite	✓	
Ability to quickly acquire new skills and work minimal supervision	✓	
Experience	Essential	Desirable
Minimum of 5 years major repair capability across a variety of scope generations	✓	
2 - 5 Years in an engineering environment with experience on medical equipment		✓



Comprehensive understanding of ISO:13485 ISO:14971		✓
Analysis & problem solving skills (8D – DMAIC process)		✓
<b>Languages</b>	<b>Essential</b>	<b>Desirable</b>
English	✓	

### Mobility requirements

<b>Role location</b>	Southend-on-sea
<b>International travel</b>	Possible – Training Courses

### Other

<b>Ergéa Quality Assurance and Environmental and Health &amp; Safety</b>
Comply with policies, and work to maintain a high standard of customer service and protect the safety and health of you, your colleagues, our customers and members of the public. Promptly raise any concerns regarding potential violations of the policies.

<b>DBS - Disclosure &amp; Barring Service disclosure (formally Criminal Records Bureau disclosure)</b>
<u>A DBS Enhanced Disclosure is required for all applicants.</u>
The successful applicant must agree to an Enhanced Disclosure under the Disclosure Barring Service Records Bureau procedures. Employment will be offered to the successful applicant subject to a satisfactory Disclosure report.

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