

Job description

Role title	Senior Biomedical Engineer
Reporting to	Site Manager
Role duration	Permanent

Purpose of the role

Provision of daily on-site repair, preventative maintenance and asset management of medical devices within specified hospital locations. To work with and support the site / team leader in achieving contract KPIs. Complete all associated administrative work in completing repairs and preventative maintenance as outlined in Ergéa procedures. Support customers whenever needed to ensure minimal disruption to the operation of the hospital. Build long-term relationships with customers, subcontractors and staff to ensure responsiveness and support.

Responsibilities

- Perform schedules preventive maintenance (PM) on medical equipment as per manufacturer's guidelines.
- Complete repairs as required on medical equipment as per manufacturer's guidelines
- Complete associated admin needed to close repairs and PMs as outlined in the Ergéa Standard Operating Procedures
- Travel to various sites as required to perform Corrective and Preventive Maintenance
- Maintain safe working practices within the hospital environment
- Exceed contract KPI's to ensure customer satisfaction
- Assist Junior Biomed Engineer whenever required
- Maintain spare part stock wherever necessary
- Directly support the site/team leader as needed

Additional duties:-

- Scheduling and completing workload for assigned customers within area
- Maintaining service documentation in line with business requirements
- Responsible for escalating and defining necessary resources to maintain equipment
- Liaise with 3rd party suppliers for spare part and contract quotations
- Ensure data integrity within Ergéa management systems
- Responsible for delivering customer satisfaction
- Deal with OEM's service staff and management when required
- Maintain tools and test equipment in line with Ergéa Standards
- Attend customer meetings when required
- Seek opportunities to grow Ergéa's business
- Review ways to improve productivity and reduce operating expenditure
- Any other reasonable request or project request

Capability profile

Qualifications	Essential	Desirable
Certified OEM trainings	✓	
Qualification in Engineering, BEng in Engineering, Electronics or Medical Technologies such as Biomedical Engineering	✓	
Skills	Essential	Desirable
5 - 7 years in biomedical setting	✓	
Competent with broad range of medical devices	✓	
Patient monitoring, diathermies (electro surgery units), theatre tables, defibrillators, infusion & volumetric devices.	✓	
Anaesthesia equipment, ventilation devices.		✓
Has worked in clinical areas and involving patient communication	✓	
Experience	Essential	Desirable
Minimum of 5 years' Biomedical experience	✓	
1 – 2 year Biomedical experience in UK	✓	
Languages	Essential	Desirable
English	✓	

Mobility requirements

Role location	Site based
UK travel	No
International travel	Possible – Training Courses

Other

Ergéa Quality Assurance and Environmental and Health & Safety

Comply with policies, and work to maintain a high standard of customer service and protect the safety and health of you, your colleagues, our customers and members of the public. Promptly raise any concerns regarding potential violations of the policies.

DBS - Disclosure & Barring Service disclosure (formally Criminal Records Bureau disclosure)

A DBS Enhanced Disclosure is required for all applicants.

The successful applicant must agree to an Enhanced Disclosure under the Disclosure Barring Service Records Bureau procedures. Employment will be offered to the successful applicant subject to a satisfactory Disclosure report.

ERGEA IS AN EQUAL OPPORTUNITIES EMPLOYER AND POSITIVELY ENCOURAGES APPLICATIONS FROM SUITABLY QUALIFIED AND ELIGIBLE CANDIDATES REGARDLESS OF SEX, RACE, DISABILITY, AGE, SEXUAL ORIENTATION, GENDER REASSIGNMENT, RELIGION OR BELIEF, MARITAL STATUS, OR PREGNANCY AND MATERNITY.