

Job description

| Role title | Junior Biomedical Engineer |
|---------------|----------------------------|
| Reporting to | Site Manager |
| Role duration | Permanent |

Purpose of the role

Provision of daily on-site medical devices repairs, preventative maintenance and asset management to contractual Key Performance Indicators (KPIs) within specified hospital location. Build long term relationships with customers, subcontractors and staff to ensure responsiveness and superior customer service.

Task List

- Perform scheduled preventative maintenance (PM) on medical equipment as per manufacturer's guidelines
- Support the site manager / team leader as required and in achieving contractual KPI's.
- Complete repairs as required on medical equipment as per manufacturer's guidelines
- Complete all associated administrative work in completing repairs and preventative maintenance as outlined in Ergéa procedures.
- Support customers whenever needed to ensure minimal disruption to the operation of the hospital.
- Complete associated admin needed to close repairs and PMs as outlined in the Ergéa's Standard Operating Procedures
- Maintain safe working practices within the hospital environment
- Maintain spare part stock wherever necessary
- Schedule and complete workload for customers within assigned area
- Maintain service documentation in line with business requirements
- Meet with OEM service staff and management when required
- Maintain tools and test equipment in line with Ergéa Standards

Capability profile

| Qualifications | Essential | Desirable |
|---|-----------|-----------|
| Certified OEM trainings | ✓ | |
| Qualification in Engineering, electronics or medical technologies such as biomedical engineering, desirably at Bachelors level or experience. | ✓ | |
| Skills | Essential | Desirable |
| Excellent customer relationship skills | ✓ | |
| Excellent written and oral communication | ✓ | |
| Good working knowledge of MS Office suite, Excel | ✓ | |
| Superior integrity and discretion | ✓ | |
| Experience | Essential | Desirable |
| 1 -3 years UK-based experience on medical equipment | ✓ | |
| Familiarity with appropriate national and local regulatory standards | ✓ | |
| Worked in clinical environment and involving patient communication | ✓ | |



| Familiar with a broad range of medical devices | ✓ | |
|--|-----------|-----------|
| Languages | Essential | Desirable |
| English | ✓ | |

Mobility requirements

| Role location | Site-based |
|----------------------|-----------------------------|
| UK travel | Occasionally required |
| International travel | Possible – training courses |

Other

Ergéa Quality Assurance and Environmental and Health & Safety

Comply with policies, and work to maintain a high standard of customer service and protect the safety and health of you, your colleagues, our customers and members of the public. Promptly raise any concerns regarding potential violations of the policies.

DBS - Disclosure & Barring Service disclosure (formally Criminal Records Bureau disclosure)

A DBS Enhanced Disclosure is required for all applicants.

The successful applicant must agree to an Enhanced Disclosure under the Disclosure Barring Service Records Bureau procedures. Employment will be offered to the successful applicant subject to a satisfactory Disclosure report.

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